COMPLAINT AND WITHDRAWAL FORM

- Consumer name(s): …… Date: ……
- Consumer address: ……
- Telephone: …… – Email: ……
- Bank name: …… …… Bank account number:

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☐ **WITHDRAWAL FROM THE AGREEMENT (RETURN)**

A withdrawal declaration may be submitted within 14 days of taking possession of the Product.

I hereby give notice of my withdrawal from the sales agreement for the following Product(s)/service(s):

No.	Product/service	Quantity
1.		
2.		
3.		

Order number: …… Order date: ……

Date and signature: ……

☐ **COMPLAINT**

The Seller is liable to a Customer who is a Consumer or a business with consumer rights for a lack of conformity of the Product/service with the agreement that existed at delivery and becomes apparent within 2 years of that time, unless the Product's shelf life specified by the Seller or persons acting on the Seller's behalf is longer.

I hereby submit a complaint concerning this Product/service:

……

Reason for the complaint: ……

……

……

Requested remedy (mark the appropriate box):

☐ Bring into conformity with the agreement ☐ Replace with a new item ☐ Withdraw from the agreement ☐ Reduce the price

Date and signature: ……

PRODUCT RETURN ADDRESS AND SELLER EMAIL

ELITE HOME Tomasz Miłkowski - official distributor of ROOC Infinity Space
ul. Gen. St. Sosabowskiego 13 15-240 Białystok
reklamacje@rooc.eu